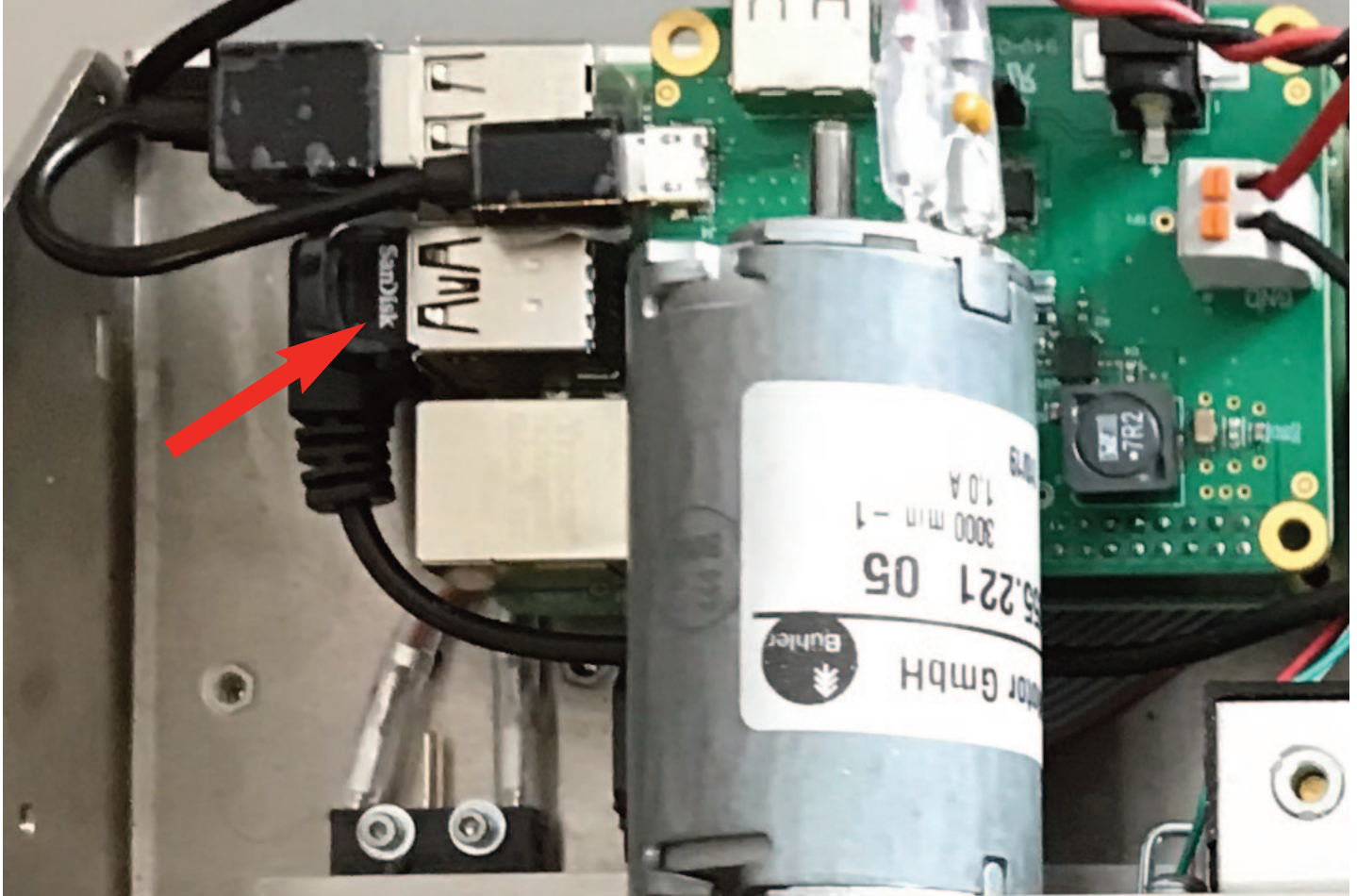


Blinking forever

A. BLINKING SLOWLY

Symptom: The power lamp blinks fast at power up, then changes tempo after a few seconds and **blinks in a slower tempo indefinitely**. See section B. below if the power lamp does not change tempo but continues to blink fast indefinitely.

1. [Remove the cover](#)
2. Remove the mini USB memory stick (flash drive) and let a Windows computer scan and repair it.



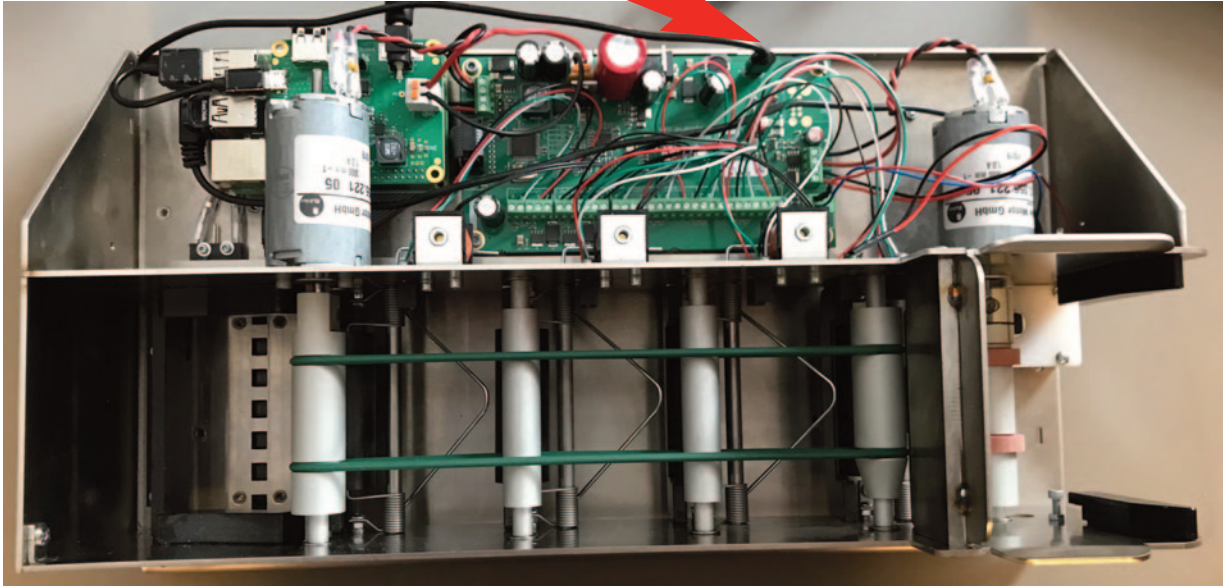
3. Put the memory stick in the slot that you removed it from.

B. BLINKING FAST

Symptom: The **power lamp blinks fast** at power up and continues to blink fast indefinitely.

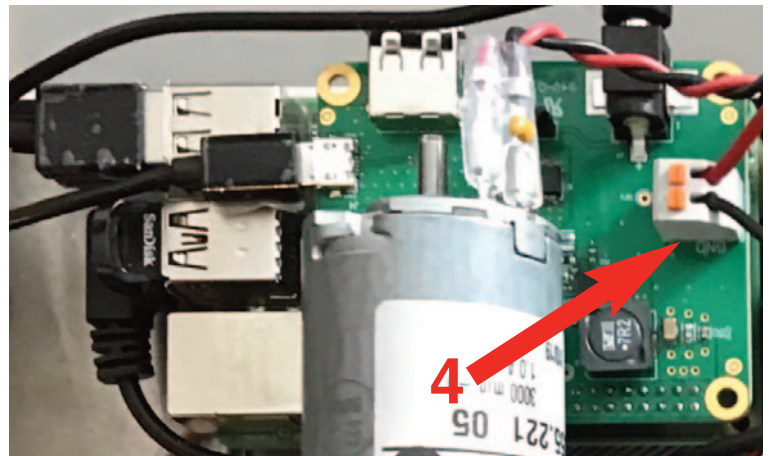
1. Remove the cover

2. Check that the cable between the motherboard and the sub-PCB to the left of the motherboard is properly connected at both ends.



3. You need to contact support@duplimate.com if the lamp blinks fast even though the cable is properly connected.

4. If you are mechanically minded you could ask support to send a new memory card. It is easy to replace the memory card, but it is not so easy to get at it. First you have to remove the upper sub-PCB, see illustration to the right. **Take a photo of how the cables sit before dismantling!** That is both the red and black to the right in the illustration and USB cables to the left.



5. Continue with the lower PCB. The memory card sits on the back side of the lower PCB.

6. **Be careful so that you put cables back in their original position when you mount the sub PCBs!**

