ATEN RS232 -> USB adapter Windows 10/11 install

1. Click the looking glass next to the Windows Start button and type *"Device Manager"*. Open the Device Manager when found. You need to install the ATEN drivers if you find *"USB-Serial Controller D"* with an exclamation mark as shown below.



2. Right click the USB-Serial Controller D and choose "Update driver" from the menu

>		
>	🖵 Network adapters	
~	Other devices	
	📓 USB-Serial Controller D	
>	🚍 Print queues	Update driver
>	🚍 Printers	Disable device
>	Processors	
>	Security devices	
>	Software components	Scan for hardware changes
>	Software devices	n 4
>	🖣 Sound, video and gan	Properties
>	🔄 Storage controllers	

3. Choose Search for drivers automatically



4. Choose "Search for updated drivers on Windows Update" if Windows would fail to find the drivers.

🛓 Device Manager – 🗆 🗙								
File Action View Help								
	×							
← I Update Drivers – USB-Serial Controller D								
Windows was unable to install your USB-Serial Controller D								
Windows could not find drivers for your device.								
If you know the manufacturer of your device, you can visit their website and check the support section for downloadable drivers.								
→ Search for updated drivers on Windows Update								
	Close							
Universal Serial Bus devices								

5. Click "Check for updates"

	> 🗐 Au > 🎯 Ba > 🚯 Bli	ର Windows Update
	> 🔮 Ca > 💻 Cc > 🖬 Di > 🜆 Di	You're up to date Last checked: Today, 14:35
	> 🐺 Hi	Check for updates
	> 🚅 Im > 🥅 Ke > 🚺 M > 📮 M > 📮 Ne	View optional updates
6.	and [click] "View optional updates"	
	> 🐺 Hu	Check for updates



>

7. Select ATEN driver and click "Download and install"



8. Verify that the ATEN adapter is showing as it should in the *Device Manager* after the installation:

